

Community Survey

Directions: To complete this survey, please print a copy. This survey is to be completed by one adult (18 years or older). For each question, please circle the option that best represents your answer choice.

1 = Strongly Disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly Agree N/A = Not Applicable

Overall Police Department Performance						
1. Overall, I am very satisfied with the performance of the Oshkosh Police Department.	1	2	3	4	5	N/A
2. When I needed assistance from the police, they responded in a timely manner.	1	2	3	4	5	N/A
3. Overall, I think the police department has a strong community presence.	1	2	3	4	5	N/A
4. Overall, I am satisfied with the quality of the service the Oshkosh Police Department provides.	1	2	3	4	5	N/A
5. I am aware of the new Team Policing initiative recently introduced by the Oshkosh Police Department.	1	2	3	4	5	N/A
6. I have noticed a difference in police services since the introduction of the Team Policing initiative.	1	2	3	4	5	N/A
7. All community members receive the same quality of service from the Oshkosh Police Department, regardless of race, religion or gender.	1	2	3	4	5	N/A

Police Conduct						
8. Overall, I'm very satisfied with the performance of the Oshkosh Police Officers.	1	2	3	4	5	N/A
9. Oshkosh police officers show concern for community members.	1	2	3	4	5	N/A
10. Oshkosh police officers are helpful.	1	2	3	4	5	N/A
11. Oshkosh police officers are knowledgeable.	1	2	3	4	5	N/A
12. Oshkosh police officers are fair.	1	2	3	4	5	N/A
13. Oshkosh police officers are honest.	1	2	3	4	5	N/A
14. Oshkosh police officers have a positive attitude.	1	2	3	4	5	N/A
15. Oshkosh police officers conduct themselves in a professional manner.	1	2	3	4	5	N/A
16. Oshkosh police officers are courteous.	1	2	3	4	5	N/A
17. Oshkosh police officers are friendly.	1	2	3	4	5	N/A
18. Oshkosh police officers are respectful.	1	2	3	4	5	N/A
19. Oshkosh police officers treat all people the same, regardless of race, religion or gender.	1	2	3	4	5	N/A
20. Oshkosh police officers are helpful in explaining what happens next after issuing a citation.	1	2	3	4	5	N/A

Safety and Security						
21. Overall, I feel Oshkosh is a safe community.	1	2	3	4	5	N/A
22. I feel safe in my neighborhood.	1	2	3	4	5	N/A
23. Oshkosh police officers frequently patrol my neighborhood.	1	2	3	4	5	N/A

Please continue on the next page.

Directions: Please indicate your degree of satisfaction with the following police department services by circling the option that best represents your answer choice.

1 = Very Dissatisfied 2 = Dissatisfied 3 = Neutral 4 = Satisfied 5 = Very Satisfied N/O = No Opinion

Police Department Services						
24. The quality of investigations.	1	2	3	4	5	N/O
25. Drunk driving enforcement.	1	2	3	4	5	N/O
26. Drug enforcement.	1	2	3	4	5	N/O
27. Gang enforcement.	1	2	3	4	5	N/O
28. Traffic enforcement.	1	2	3	4	5	N/O
29. Response to emergencies.	1	2	3	4	5	N/O
30. Officer visibility in the community.	1	2	3	4	5	N/O

31. When you called the Oshkosh Police Department for non-emergency assistance, the individual/s who helped you was (*check all that apply*):

- Easy to understand Helpful Thorough
 Prompt Courteous None of the above
 Not applicable (never called)

32. When you visited the Oshkosh Police Department, the individual/s who helped you was (*check all that apply*):

- Easy to understand Helpful Thorough
 Prompt Courteous None of the above
 Not applicable (never visited)

33. From the list below, please prioritize the 6 concerns you think are the most serious problems within the City of Oshkosh, with 1 = most serious and 6 = least serious.

- Burglaries Physical Assault Child Abuse
 Disorderly Conduct Theft Gang Activity
 Illegal Drugs Graffiti/Vandalism Underage Drinking
 Sexual Assault Drunk Driving Domestic Abuse
 Speed Enforcement Parking Other
 Irresponsible use of alcohol by adults

Please continue on the next page.

Demographic Information

For each item, please check the option that best represents *your* answer or fill in the answer where appropriate.

Age:

___ 18-24 ___ 25-34 ___ 35-44 ___ 45-54 ___ 55 and older

Gender:

___ Male ___ Female

Years lived in Oshkosh:

___ Less than 1 ___ 1-5 ___ 6-10 ___ 11-15 ___ 15+

Race/Ethnicity (check all that apply to you):

___ White or Caucasian	___ Native American or Alaska Native
___ African American or Black	___ Native Hawaiian or Other Pacific Islander
___ Asian American (including Indian Subcontinent)	___ Mexican American or Chicano
___ Latin or other Hispanic _____	___ Puerto Rican

Approximate household income for 2006:

___ Less than \$20,000 ___ \$21,000-40,000 ___ \$41,000-60,000
___ \$61,000-80,000 ___ above \$80,000

Number of people in household: ___ **Number of people under 18 in household:** ___

Last time you had contact with the Oshkosh Police Department:

___ Never ___ Within last six months ___ 1-2 years ___ 3-4 years ___ 5 or more years

What was the nature of that contact? (check all that apply):

___ I called to report an incident	___ I was involved in a traffic accident
___ I was the victim of a crime	___ A family member was the victim of a crime
___ I was a witness to a crime or accident	___ I attended a "Crime Prevention" program
___ I was stopped for a traffic violation	___ Other (specify) _____

Preferred method/s for contacting or getting information from the Oshkosh Police Department:

___ E-mail/Internet ___ Telephone ___ Mail ___ Other (specify) _____

Return your completed survey to: Oshkosh Police Department, Community Programs
420 Jackson Street, Oshkosh, WI 54901

Thank you for your time and consideration!