



City of Oshkosh  
Police Department

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FOR IMMEDIATE RELEASE  
OSHKOSH POLICE DEPARTMENT

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Date: 08/22/2019  
Time: 11:45 AM  
Contact: Officer Kate Mann  
Public Affairs/ Crime Prevention  
(920)236-5742  
Subject: Changes to OPD's Front Desk during 2:30AM-6:30AM

OSHKOSH, WI (August 22, 2019): Effective Wednesday September 4th, citizens will notice a change to the Oshkosh Police Department's front desk during the hours of 2:30AM- 6:30 AM.

Based off of a study that was conducted last year, results indicated our incoming non-emergency phone calls and number of people walking into our lobby between 2:30AM-6:30 AM were very minimal.

To create efficiencies within the Police Department, beginning on September 4th, the front desk of the police department will no longer be staffed from 2:30AM- 6:30 AM. Incoming calls to the non-emergency phone number during that time frame will be redirected to the Winnebago County Sheriff's Office for further assistance.

A phone is being installed in our lobby for individuals who walk into the police department. This phone will ring to the Winnebago County Sheriff's Office non-emergency phone line for assistance.

These changes will make our department more efficient and allow us to provide better customer service during our busier hours.