



City of Oshkosh Police Department

420 Jackson Street
Oshkosh, WI 54901
Tel: 920-236-5700
www.oshkoshpd.com

PROFESSIONALISM • PRIDE • INTEGRITY • TEAMWORK

FOR IMMEDIATE RELEASE OSHKOSH POLICE DEPARTMENT

Date: 01/23/2019
Time: 08:30 AM
Contact: Officer Kate Mann
Public Affairs/ Crime Prevention
(920)236-5742
Subject: **UPDATE** -Changes to OPD's Non-Emergency Phone Service

Effective February 1st, callers will notice a change to the Oshkosh Police Department's non-emergency phone service and the 2-5AM Parking procedures.

Citizens will still be able to use the non-emergency number to file a police report or speak with an officer. The auto attendant will simply allow us to transfer calls more quickly offering better customer service.

When citizens call the front desk of the police department (920) 236-5700, instead of speaking directly to an operator, they will be prompted to make a selection from several options listed.

These options include a selection for:

- To request copies of a police report or to make other open records requests, press 1
- For all matters related to parking, press 2
- To schedule an appointment for the release of property or evidence, press 3
- To file a report or to speak with an officer, press 4
- To speak with someone in the Criminal Investigation Division, including the Vice & Narcotics Unit, School Resource Officers, or Detectives, press 5
- For all other questions or requests, press 6
- To repeat these options, press 9

Also effective Feb. 1st, all requests for permission to park overnight on city streets will be handled through our webpage (www.oshkoshpd.com). By selecting Menu option #2 when calling the non-emergency number, callers can receive additional information in regards to this.